# ELLIE J. KYUNG

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# **APPOINTMENTS & EMPLOYMENT**

#### **Babson College**

Associate Professor, Marketing Division (2022-present)

# The Wharton School, University of Pennsylvania Visiting Scholar (2021-2022)

#### Tuck School of Business, Dartmouth College

Associate Professor of Business Administration (2016-2021) Faculty Director of the Tuck Behavioral Lab (2010-2021) Assistant Professor of Business Administration (2010-2016)

# Monitor Group, New York, NY (now Monitor Deloitte)

Co-Director of Applied Interface Research Lab, Marketspace (2002-2005) Consultant, Market2Consumer (1998-2000), Marketspace (2000-2002)

# **EDUCATION**

# Leonard N. Stern School of Business, New York University

Ph.D., Marketing (2010), M.Phil., Marketing (2008)

#### Yale University

B.A., cum laude, Distinction in Major, Economics, International Studies (1998)

#### HONORS & AWARDS

Best Talk Award, Numerical Markers Conference
Tuck Teaching Excellence Award, awarded by students in Tuck Class of 2021
Outstanding Reviewer Award, Journal of Consumer Research
Dartmouth Public Voices Fellow, Dartmouth College
Paul E. Raether T'73 Faculty Fellow, Tuck School of Business
NYU Stern Graduate Program Commencement Representative (MBA & Ph.D.), New York University
Milton Reynolds Fellowship, New York University (Competitive funding)
C. W. Nichols Fellowship, New York University (Competitive funding)
Letter of Commendation for Teaching Excellence, New York University
Robert W. Shoemaker Fellowship, New York University (Competitive funding)
Doctoral Fellowship in Marketing, New York University, 2005-2010

# **RESEARCH INTERESTS**

Effects of Memory and Mental Representation on Consumer Judgments Psychology of Magnitude Judgments: Distance *(temporal, physical, social)*, Intensity, Size, Speed Scale Design and Response Bias Digital Interface Design *(implications based on the interests above)* 

## **PUBLICATIONS** (\*denotes equal author contribution, °denotes student co-author)

Longoni Chiara, Luca Cian, and Ellie J. Kyung (Forthcoming), "<u>AI in the Government:</u> <u>Responses to Failures</u>," *Journal of Marketing Research*.

Kyung, Ellie J., Manoj Thomas, and Aradhna Krishna (2022), "How Political Ideology Shapes Health Risk Perceptions: Group versus Individual Risk from Covid-19," Journal for the Association for Consumer Research, https://www.journals.uchicago.edu/doi/abs/10.1086/719672. Web Appendix / Data & Code

Yael Shani-Feinstein<sup>o</sup>\*, Ellie J. Kyung\*, and Jacob Goldenberg (2022), "<u>Moving Fast versus</u> <u>Moving Slow: The Effect of Perceived Speed on Decision-Making</u>," *Journal of Consumer Research*, <u>https://doi.org/10.1093/jcr/ucac004</u>.

Web Appendix / Data & Code

Thomas, Manoj\* and Ellie J. Kyung\* (2019), "<u>Slider Scale or Text Box: How Response</u> <u>Format Shapes Responses</u>," *Journal of Consumer Research*, 45 (6), 1274-1293.

Marketing Science Institute Report (2018), 18-122-08. Web Appendix

Kyung, Ellie J., Manoj Thomas, and Aradhna Krishna (2017), "<u>When Bigger is Better (and</u> <u>When It is Not): Implicit Bias in Numeric Judgments</u>," *Journal of Consumer Research*, 44 (1), 62-79.

Web Appendix

Kyung, Ellie J.\* and Manoj Thomas\* (2016), "<u>When Remembering Disrupts Knowing:</u> <u>Blocking Implicit Price Memory</u>," *Journal of Marketing Research*, 53 (6), 937-953. <u>Web Appendix</u>

Kyung, Ellie J., Geeta Menon, and Yaacov Trope (2014), "<u>Construal Level and Temporal</u> Judgments of the Past: The Moderating Role of Knowledge," *Psychonomic Bulletin and Review*, 21 (3), 734-739.

Galak, Jeff, Joseph P. Redden, Yang Yang<sup>o</sup>, and Ellie J. Kyung (2014), "<u>How Perceptions of</u> <u>Temporal Distance Influence Satiation</u>," *Journal of Experimental Social Psychology*, 52, 118-123.

Kyung, Ellie J., Geeta Menon, and Yaacov Trope (2010), "<u>Reconstruction of Things Past:</u> <u>Why Do Some Memories Feel So Close and Others So Far Away?</u>" *Journal of Experimental Social Psychology*, 46 (1), 217-220. Menon, Geeta, Ellie J. Kyung, and Nidhi Agrawal (2009), "Biases in Social Comparison: Optimism or Pessimism?" Organizational Behavior and Human Decision Processes, 108 (1), 39-52.

Rayport, Jeffrey F., Bernard J. Jaworski, and Ellie J. Kyung (2005), "<u>Best Face Forward:</u> <u>Improving Companies' Service Interfaces with Customers</u>," *Journal of Interactive Marketing*, 19 (4), 67-80.

# WORKING PAPERS IN PROGRESS

Kyung, Ellie J., Manoj Thomas, and Aradhna Krishna, "The Scale Orientation Effect: The Intuitiveness of Horizontal and Vertical Scales," under revision for 2<sup>nd</sup> round review, *Journal of Consumer Research*.

Ding, Yu<sup>o</sup> and Ellie J. Kyung, "**Time Flies...But Only When the Speed is 'Just Right': How Animation Speed Affects Perceived Waiting Time and the Online Customer Experience**," under revision for 2<sup>nd</sup> round review, *Journal of Consumer Research*.

Shalev, Edith, Meyrav Shoham, Coby Morvinski, and Ellie J. Kyung, "How Aggregate Reviewer Sentiment Affects Consumer Followership: The Diverging Roles of Likeability versus Credibility," under revision for 2<sup>nd</sup> round review, *Journal of Consumer Research*.

Pleskac, Tim, Ellie J. Kyung, Gretchen Chapman, and Oleg Urminsky, "**Comparing Single- vs. Double-blind Review of Scientific Abstracts for a High Stakes International Conference**," under review.

Kyung, Ellie J., "Examining the 'Privacy Paradox': The Role of Perceived Constraints."

# SELECTED WORK IN PROGRESS

"Understanding Patient and Provider Barriers and Facilitators of Lung Cancer Screening in a Rural Population to Facilitate Education and Implementation of a Targeted Marketing Campaign to Increase Enrollment," with Rian M. Hasson, Karen Schiffendecker, Shani Bardach, Tom Bird, Maureen Boardman, Kathleen Carluzzo, Regina-Anne Cooper, Cara DeLura Shaun Golding, Kayla Fay, Sean Halloran, Matthew Haselton, Molly Housman, Linda Kinney, Amanda Perry, Sam Youkillis, and Logan Stahler.

**"Quantum of Human' in Artificial Intelligence for Patient Care**" with Chiara Longoni, Luca Cian, and Prasad Vana.

"The Slider Scale versus Text Box Effect: Moderation by Interface Considerations" with Manoj Thomas.

"Shades of Gray: Scales and Truthful Disclosure" with Sarah Memmi and Manoj Thomas.

"The Effect of Mental Representation on Perceived Speed" with Yael Shani-Feinstein, and Jacob Goldenberg.

"Effect of Construal Mindsets on Medical Malpractice Judgments" with Hal Arkes.

# **POPULAR PRESS**

Menon, Geeta and Ellie J. Kyung (June 9, 2020), "<u>When More Information Leads to More Uncertainty</u>," *Harvard Business Review* (lead digital article).

Ellie Kyung (October 19, 2017), "<u>Hate Today's Politics? How to Teach Kids About Tolerance</u>," *SheKnows* (re-featured June 3, 2020).

# GRANTS

2020	Dartmouth COVID-19 Spark Funding (\$10,000)
2018-2020	National Science Foundation, "Collaborative Research: Comparing Single- vs. Double-Blind Review of Scientific Abstracts for Accuracy and Bias" (proposal #1824205)
	PIs: <b>Ellie Kyung</b> (Dartmouth College: \$190,183), Tim Pleskac (University of Kansas: \$109,817) with Gretchen Chapman and Oleg Urminsky
2013-2016	<b>3M</b> Non-Tenured Faculty Award (\$45,000)

# **CONFERENCE PRESENTATIONS**

Longoni, Chiara, Luca Cian, and Ellie J. Kyung (2022), Artificial Intelligence in the Government: Responses to Failures and Social Impact, *ACM Conference on Artificial Intelligence, Ethics, and Society*, Oxford, UK.

Longoni, Chiara, Luca Cian, and Ellie J. Kyung (2022), "Artificial Intelligence in the Government: Responses to Failures and Social Impact," *Society for Consumer Psychology*, online.

Kyung, Ellie J., Manoj Thomas, and Aradhna Krishna (2022), "The Scale Orientation Effect: The Intuitiveness of Horizontal and Vertical Scales," *Society for Judgment and Decision Making*, online.

Longoni, Chiara, Luca Cian, and Ellie J. Kyung (2021), "Artificial Intelligence in the Public Sector," *Association for Consumer Research*, online.

Kyung, Ellie J., Manoj Thomas, and Aradhna Krishna (2021), "The Scale Orientation Effect: The Intuitiveness of Horizontal and Vertical Scales," *Numerical Markers in Judgments, Choices, and Consumption,* Eller College of Management, University of Arizona, Tucson, AZ.

Kyung, Ellie J., Manoj Thomas, and Aradhna Krishna (2021), "The Scale Incongruence Effect: When do Horizontal versus Vertical Scales Feel More Intuitive?" *Winter American Marketing Association Winter Academic Conference*, online.

Kyung, Ellie J., Yael Shani-Feinstein, and Jacob Goldenberg (2019), "Slow and Steady Versus Fast and Furious: The Effect of Speed on Decision Making," *Society of Judgment and Decision Making*, Montreal, Canada.

Pleskac, Timothy, Ellie J. Kyung, Gretchen Chapman, and Oleg Urminsky (2019), "Comparison of Single- and Double-blind Review of Scientific Abstracts for a High Stakes International Conference," *Society for Judgment and Decision Making*, Montreal, Canada.

Kyung, Ellie J., Manoj Thomas, and Aradhna Krishna (2019), "Left-Right or Top-Down" The Effect of Horizontal Versus Vertical Orientation on Consumer Judgments," *Association for Consumer Research*, Atlanta, GA.

Ding, Yu and Ellie J. Kyung (2019), "Time Flies...But Only When the Speed is 'Just Right': How Animation Speed Affects Perceived Waiting Time," *Association for Consumer Research*, Atlanta, GA.

Kyung, Ellie J., Manoj Thomas, and Aradhna Krishna (2019), "Left-Right or Top-Down" The Effect of Horizontal Versus Vertical Orientation on Consumer Judgments," *Society for Consumer Psychology*, Savannah, GA.

Thomas, Manoj and Ellie J. Kyung (2018), "Visualizing Price Magnitude: How Slider Scales Change Willingness-to-Pay," *Association for Consumer Research*, Dallas, TX.

Kyung, Ellie J., Yael Shani-Feinstein, and Jacob Goldenberg (2018), "Slow and Steady versus Fast and Furious: The Effect of Speed on Decision Making," *Association for Consumer Research*, Dallas, TX.

Kyung, Ellie J., Yael Shani-Feinstein, and Jacob Goldenberg (2018), "Slow and Steady versus Fast and Furious: The Effect of Speed on Decision Making," *Behavioral Decision Research in Management Conference*, Harvard Business School, Boston, MA.

Thomas, Manoj and Ellie J. Kyung (2018), "How Slider Scales Change Willingness-to-Pay: Recalibrating the Mental Number Line," *Behavioral Decision Research in Management Conference*, Harvard Business School, Boston, MA.

Thomas, Manoj and Ellie J. Kyung (2018), "How Slider Scales Systematically Bias Willingnessto-Pay: Implicit Recalibration of Monetary Magnitudes," *Association for Consumer Research European Conference*, Ghent, Belgium.

Shalev, Edith, Meyrav Shoham, and Ellie J. Kyung (2018), "The Reviewer Halo Effect: When What You Write Becomes Who You Are," *Association for Consumer Research European Conference*, Ghent, Belgium.

Thomas, Manoj and Ellie J. Kyung (2018), "How Slide Scales Systematically Bias Willingness-to-Pay: Implicit Recalibration of Monetary Magnitudes," *Society for Consumer Psychology*, Dallas, TX.

Shalev, Edith, Meyrav Shoham, and Ellie J. Kyung (2018), "The Reviewer Halo Effect: Why Where Consumers Read Reviews Matters," *Society for Consumer Psychology*, Dallas, TX.

Thomas, Manoj and Ellie J. Kyung (2017), "The Slider Scale Effect: Implicit Recalibration of Bids," *New Directions in Pricing Management Research and Practice*, University of Illinois, Chicago, IL.

Thomas, Manoj and Ellie J. Kyung (2017), "The Slider Scale Effect: Implicit Recalibration of Bids, *The Effect of Numerical Markers on Consumer Judgment and Decision Making*, Moore School of Business, University of South Carolina, Columbia, SC.

Kyung, Ellie, Manoj Thomas, and Aradhna Krishna (2015), "Proactive Interference for Numeric Associations: The Rating Polarity Effect," *Society for Consumer Psychology*, St. Pete's Beach, FL.

Kyung, Ellie, Manoj Thomas, and Aradhna Krishna (2015), "The Rating Polarity Effect: Overcoming the Surreptitious Influence of Implicit Numerical Associations on Consumer Judgments," *Association for Consumer Research*, New Orleans, LA. Kyung, Ellie (2015), "Speeding Away from the Here and Now: Velocity and Mental Representation," *Society for Consumer Psychology*, Phoenix, AZ.

Shalev, Edith and Ellie Kyung (2015), "When Does the Opinion of "Anonymous" Affect Consumer Attitudes? The Role of Opinion Fluency," *Society for Consumer Psychology*, Phoenix, AZ.

Kyung, Ellie (2014), "Speeding Away from the Here and Now: Velocity and Mental Representation," *Association for Consumer Research*, Baltimore, MD.

Kyung, Ellie (2013), "Behind the 'Privacy Paradox': Decreasing Disclosure by Viewing Information as a Constrained Resource," *Society for Judgment and Decision Making*, Toronto, Canada.

Kyung, Ellie and Manoj Thomas (2013), "Knowing without Remembering: How Articulation Reduces the Accuracy of Numeric Comparisons," *Society for Judgment and Decision Making*, Toronto, Canada.

Kyung, Ellie (2013), "Behind the 'Privacy Paradox': Decreasing Disclosure by Viewing Information as a Constrained Resource," *Association for Consumer Research*, Chicago, IL.

Kyung, Ellie and Manoj Thomas (2013), "Knowing without Remembering: How Articulation Reduce the Accuracy of Numeric Comparisons," *Society for Consumer Psychology*, San Antonio, TX.

Galak, Jeff, Joseph P. Redden, Yang Yang, and Ellie J. Kyung (2012), "Feels Far or Near? How Subjective Perception of When One Last Consumed Influences Satiation," *Society for Consumer Psychology*, Las Vegas, NV.

Galak, Jeff, Joseph P. Redden, Yang Yang, and Ellie J. Kyung (2011), "Feels Far or Near? How Subjective Perception of When One Last Consumed Influences Satiation," *Society for Judgment and Decision Making*, Seattle, WA.

Galak, Jeff, Joseph P. Redden, Yang Yang, and Ellie J. Kyung (2011), "Feels Far or Near? How Subjective Perception of When One Last Consumed Influences Satiation," *Association for Consumer Research*, St. Louis, MO.

Thomas, Manoj and Ellie J. Kyung (2011), "When Recall Disrupts Memory: Evidence for Implicit Reference Prices," *Association for Consumer Research*, St. Louis, MO.

Kyung, Ellie J., Geeta Menon, and Yaacov Trope (2011), "Malleable Memories: The Moderating Effect of Knowledge on Construal Mindsets When Reconstructing History," *Society for Consumer Psychology*, Atlanta, GA.

Kyung, Ellie J. (2010), "Examining the 'Privacy Paradox': The Role of Perceived Constraints," *Association for Consumer Research*, Jacksonville, FL.

Menon, Geeta, Ellie J. Kyung, and Nidhi Agrawal (2009), "Biases in Social Comparison: Optimism or Pessimism?," *Association for Consumer Research*, Pittsburgh, PA.

Menon, Geeta, Ellie J. Kyung, and Nidhi Agrawal (2009), "Biases in Social Comparison: Optimism or Pessimism?," *Society for Consumer Psychology*, San Diego, CA.

Kyung, Ellie J., Geeta Menon, and Yaacov Trope (2008), "Reconstructing History: Construing Past Events to Influence Judgments of Recency and Culpability," *Society for Judgment and Decision Making*, Chicago, IL.

Kyung, Ellie J., Geeta Menon, and Yaacov Trope (2007), "Reconstructing History: Construing Past Events to Influence Judgments of Recency and Culpability," *Association for Consumer Research*, Memphis, TN.

## CHAIRED SYMPOSIA

"All My Children: Fostering Diverse Approaches to Consumer Well-Being Research," co-chair, *Association for Consumer Research*, Jacksonville, FL.

"On Being Better (or Worse) than Others: Illuminating and Eliminating Biases in Social Comparison," chair, *Association for Consumer Research*, Pittsburgh, PA.

"The Other Side of Social Comparison: Imputing Information About Others," co-chair, *Society* for Consumer Psychology, San Diego, CA.

#### INVITED DISCUSSANT

"Overestimating the Valuations and Preferences of Others," invited panelist for presentation by Alice Moon, Data Colada Seminar Series (2020).

"Reporting Statistical Results," Society for Consumer Psychology Research Skills Workshop (2020), Huntington Beach, CA.

"Beyond Construal: Examining Broad Implications of Psychological Distance and Consumer Judgment," Society for Consumer Psychology (2011), Atlanta, GA.

"Unlikely Bedfellows: The Yin and Yang of a Relationship," *(discussion on research collaborations between behavioral and quantitative researchers),* Association for Consumer Research Doctoral Consortium (2010), Jacksonville, FL.

# INVITED PRESENTATIONS

Nanyang Technological University, May 2022 Indian Institute of Management Bangalore, May 2022 Stanford University, Graduate School of Business, April 2022 Baruch College, Zicklin School of Business, November 2021 Babson College, September 2021 Erasmus University, Rotterdam School of Management, May 2021 University of Alberta, Alberta School of Business, April 2021 Tilburg University, School of Economics and Management, April 2021 University of Connecticut, School of Business, March 2021 University of Pennsylvania, The Wharton School, Marketing Camp, February 2021 Northeastern University, D'Amore-McKim School of Business, February 2021

**Tuck Marketing Camp**, May 2020 (postponed due to Covid-19) China Europe International Business School, April 2020 (postponed due to Covid-19) University of Houston, Bauer College of Business, October 2018 University of Pennsylvania, The Wharton School, Decision Process Seminar, March 2018 **IDC Herzliva**, Arison School of Business, November 2017 Northeast Marketing Conference, MIT Sloan School of Management, October 2017 University of Michigan, Ross School of Business, March 2017 Kellogg School of Management, Marketing Camp, September 2016 Tuck Marketing Camp, May 2015 Carnegie Mellon University, Center for Behavioral and Decision Research, April 2015 **3M**, November 2014 Northeast Marketing Conference, Harvard Business School, October 2012 ACR Doctoral Consortium, Jacksonville, FL, October 2010 Cornell University, Johnson Graduate School of Management, November 2009 University of Michigan, Ross School of Business, November 2009 University of Southern California, Marshall School of Business, November 2009 University of Toronto, Rotman School of Management, October 2009 Dartmouth College, Tuck School of Business, October 2009 Drexel University, LeBow College of Business, October 2009 New York University, Trope Lab, December 2006

# **BOOK CHAPTERS** (while working at Monitor Group)

Rayport, Jeffrey F., Bernard J. Jaworski, and Ellie J. Kyung (2005), "The Interface Audit," in *Best Face Forward: Why Companies Must Improve Their Service Interfaces with Customers*, Boston, MA: Harvard Business School Press, 207-228.

Rayport, Jeffrey, Bernie Jaworski, Ellie J. Kyung, and Dorsey McGlone (2004), "Human and Financial Capital," in *Introduction to e-Commerce*, 2nd ed., New York, NY: McGraw-Hill/Irwin, marketspaceU, 367-410.

Jaworski, Bernard J., Jeffrey Rayport, Nancy Michels, Ellie J. Kyung, Jennifer Baron, Marco Smit, Rafi Mohammed (2001), "Market Communications and Branding," in *e-Commerce*, New York, NY: McGraw-Hill/Irwin, marketspaceU, 169-211.

# **CASE STUDIES** (while working at Monitor Group)

Rayport, Jeffrey, Madeline Choquette, Dickson Louie, and Ellie J. Kyung (2002), "iVillage.com," in *Cases in e-Commerce*, New York, NY: McGraw-Hill/Irwin, marketspaceU, 283-301.

Rayport, Jeffrey, Dickson Louie, and Ellie J. Kyung (2002), "E-LOAN," in Cases in e-Commerce,

New York, NY: McGraw-Hill/Irwin, marketspaceU, 391-409.

Rayport, Jeffrey, Dickson Louie, and Ellie J. Kyung (2002), "CBS MarketWatch," in *Cases in e-Commerce*, New York, NY: McGraw-Hill/Irwin, marketspaceU, 573-593.

Pennings, Melissa, Ellie J. Kyung, Silvia Springolo (January 2003), "Driving Revenue through Usability: A Comparative Analysis of QVC.com versus HSN.com," *Marketspace Case Study*, 1-14.

Kyung, Ellie J. (September 2002), "A Study in Selling Simplicity: TechTarget," *Marketspace Case Study*, 1-21.

Kyung, Ellie J. (April 2002), "The Challenge to Position for Transition: Eastman Kodak," *Marketspace Case Study*, 1-10.

#### **TEACHING EXPERIENCE**

#### Tuck School of Business, Dartmouth College

Tuck Teaching Excellence Award for Electives, awarded by the Tuck Class of 2021

First female professor at Tuck to win the teaching award for electives

## Marketing (2011-2019, MBA required core)

Recent instructor ratings: 5.1 (2019\*), 5.4 (2018), 5.2 (2017), 5.2 (2016) / 6.0;

Mean Marketing Core instructor rating for the previous 20 years at Tuck excluding my ratings: 3.8 / 6.0

\*Note: 2019 involved managing substantial curriculum and logistics changes when the core course sequencing changed, overseeing course administration for all four sections of first year MBA students, and training a new faculty member to teach the course.

Time in the Consumer Mind (2012-2021, MBA elective Research-to-Practice Seminar)

Mean instructor rating 2012-present: **5.8 / 6.0** Includes **four ratings of 6.0** (2021, 2020, 2017, 2012)

#### Leonard N. Stern School of Business, New York University

**Consumer Behavior** (2008, undergraduate elective)

Instructor rating: 6.6 / 7.0; Received Letter of Commendation for Teaching Excellence

#### **FIELD LEADERSHIP** (appointed positions)

2022	<b>Conference Co-Chair,</b> with Manoj Thomas and Kelly Goldsmith, Society of Consumer Psychology
	Utilized individual submission only, blinded-review process to minimize reviewer bias and network effects
	Instituted collection of demographic data during the submission and conference registration process to track DEI efforts
	Introduced mixed format (competitive papers, flash talks, posters) with thematic sessions hosted by MCs and discussants
	New funding initiatives for Covid-19 relief, students from developing countries

	Highest recorded SCP conference attendance (723 registrations from 44 countries)
	Designed new conference platform: <u>https://www.scp2022.com/</u>
2020	<b>Committee Recommending Single- v. Double-blind Review,</b> Society for Judgment and Decision Making (SJDM)
	Formation of committee to re-evaluate 40-year history of single-blind review for potential sources of bias at the annual meeting was based on the large-scale experiment run at the 2018 Annual Meeting (research with Tim Pleskac, Oleg Urminsky, Gretchen Chapman)
2017	Chair, Hillel Einhorn New Investigator Award Committee, SJDM
	Committee member 2016-2019
	Instituted blind manuscript submission process to minimize reviewer bias
2013-2016	Co-Organizer of Women in SJDM Annual Meeting Event
	Annual event focused on promoting advancement of women in JDM through networking opportunities and keynote speakers
2010-2013	Program Committee Member, SJDM
	Formalized dedication of fundraising proceeds to student travel awards

# **PROFESSIONAL SERVICE**

#### Field

# Associate Editor

Journal of Consumer Research, 2021-present

# **Editorial Review Board**

Journal of Consumer Research, 2016-2020 (Recognized by editors as 1 of 13 reviewers with an average reviewer score of greater than 4.6 / 5.0)

# Journal Reviewing:

European Journal of Social Psychology Journal of Consumer Psychology Journal of Consumer Research Journal of Experimental Social Psychology Journal of Experimental Decision Making Journal of Marketing Journal of Marketing Research Marketing Letters Organizational Behavior and Human Decision Processes

Society for Judgment and Decision Making (details listed under "Select Field Leadership") Annual Meeting Program Committee, 2010-2013 Co-Organizer of Women in the SJDM Annual Meeting Event, 2013-2016 Hillel Einhorn New Investigator Award Selection Committee, 2016-2019 (Chair, 2017) Committee Recommending Single- versus Double-blind Review, 2020

#### **Conference Program Committee**

Society for Consumer Psychology, 2013-present Association for Consumer Research, 2015-present Numerical Markers Conference, 2021

## **Conference Reviewer**

Association for Consumer Research, 2007-present Competitive Papers Editorial Review Board, Association for Consumer Research, 2013 Society for Consumer Psychology, 2009-present Society for Judgment and Decision Making, 2010-present AMA Winter Marketing Educators Conference, 2013, 2014 Theory and Practice in Marketing Conference, 2020

# **Grant Reviews**

National Science Foundation German-Israeli Foundation for Scientific Research and Development Israel Science Foundation ACR / Sheth Foundation Research Grants

#### Student Advising

Undergraduate students

Dartmouth Presidential Scholars: Erin Czerwinski, 2015-2016; Leah Tan, 2017-2018; Cameron Newcombe, 2020-2021

Raina Zhang (University of International Business Economics, Beijing, China), 2021 present; letter writer; Placement: Leonard N. Stern School of Business, New York University Marketing PhD Program

#### Other students

Sarah Kokinos (Dartmouth Thayer School of Engineering, Master's student), 2011

Sarah Memmi (*Tuck School of Business, auditor*), 2012-2014; letter writer; Placement: Duke University, Fuqua School of Business Marketing PhD Program

#### Doctoral Students

Yael Shani-Feinstein (Ben-Gurion University of the Negev), 2017-2021; letter writer; Placement: Ono Academic College

Yu Ding (*Columbia University*), 2017-present; letter writer, dissertation committee member; Placement: Stanford University

#### **TUCK SCHOOL OF BUSINESS**

#### Faculty Director of the Tuck Behavioral Lab, 2010-2021

Made the case for the necessity of a full-time lab manager at Tuck to the Dean's Office; conducted search for Tuck's first full-time Behavioral Research Program Manager

Oversaw management of behavioral research processes at Tuck with Behavioral Research Program Manager Established online subject pool, regular class subject pool, and paid subject pool Lab resources utilized by 25+ faculty in Marketing, Strategy and Management, Finance, Operations and Management Science, and Economics

# School Committees

Assessment of Learning, 2011-2013 Strategy Monitoring, 2010-2011 Academic Freedom, Tenure, and Responsibility, 2015-2016

Selected by Dean's Office to represent Tuck Faculty at interview for **Tuck's AACSB Accreditation**, 2012, 2018

Selected by Dean's Office to present to **Tuck's Board of Overseers**, 2012 (presentation on the value of the Research-to-Practice Seminar class format for MBA students)

# **Co-curricular Activities**

Marketing and Consulting Interview Crash Course and interview support, 2011-2021 Faculty Ethics Talk: Ethics of Marketing to Low Income Consumers, 2013-2018 Admitted Students Weekend (invited by MBA student committee) Faculty Panelist, 2011-2015 Sample Core Class Faculty, 2016 - 2019 First-Year Project research design support, 2011-2021 Case Team Competition coaching support, 2013-2021 Encore Presentation, 2018 (*invited by MBA class of 2018: "final" faculty talk before graduation*) Tuck Tech Conference Fireside Chat Moderator, 2018

# **PROFESSIONAL AFFILIATIONS**

American Marketing Association (AMA) Association for Consumer Research (ACR) Association for Psychological Science (APS) Society for Consumer Psychology (SCP) Society for Judgment and Decision Making (SJDM)